

# **Rockin' Recreation General FAQ** (frequently asked questions) **updated 2/21/07**

## **Q. Do I need to be a Shell Rock resident to participate?**

A. No, we encourage those within and outside our community to join in our recreation activities!

## **Q. How long is each session or how long does each program last?**

A. Approx. three months. **NOTE:** The Spring season of 2007 will only last for 2 months. This is due to the time needed to build the recreation program structure.

**Spring:** March April May

**Summer:** June July August

**Fall:** September October November

**Winter:** December January February

## **Q. What are the deadlines when I can expect the new Recreation offerings to be posted for Spring/Fall/Summer/Winter of 2007?**

A. The new recreation information will be posted the month before the next Rockin' Recreation Season begins.

## **Q. Are there one-time programs offered?**

A. Yes, those programs will be advertised as they come up.

## **Q. Is there a cost to participating in the programs?**

A. Yes, there is a minimum of \$15 to participate in each three-month program. *This is a flat fee.* There may be additional fees for the programs that require supplies. You will be notified of this prior to registration. This flat fee is for the maintenance, advertising, and development of our programs. For example, you can register for all classes available to your age group in summer 2007 for a flat fee of \$15.00.

## **Q. When are registration deadlines?**

A. Two weeks prior to the start of the program, we will have a specific Registration Night. You will be able to speak with available class instructors regarding the program offered, complete registration forms and pay applicable class fees.

## **Q. What if I can't make it to the registration night?**

A. You may print off a registration form from the city's website. This may be turned into the City Hall. If you would like to contact the instructor, they will be posted on the city's website and at City Hall also.

## **Q. Can I participate in more than one activity?**

A. Yes, we encourage you to participate in as many as you are interested in, although, one registration form needs to be filled out for each program that you are participating in.

## **Q. What happens if I cannot attend an event I registered for? Is the money refundable?**

A. We will not be able to offer refunds after registration. We apologize for any inconveniences.

## **Q. How do I know if a class is canceled due to weather?**

A. Contact the class instructor or at [www.shellrockiowa.org](http://www.shellrockiowa.org) under the Rockin' Recreation webpages.

## **Q. How old do you have to instruct a recreation class?**

A. You must be at least 18 years of age to instruct, however if you are younger than 18 and would like to help, you may be an assistant.

## **Q. Where can I find a volunteer sheet?**

A. On the city of Shell Rock's website: [www.shellrockiowa.org](http://www.shellrockiowa.org) under the Rockin' Recreation webpages. They are also available at the City Hall.

## **Q. Who do I contact with any other questions?**

A. General questions should be emailed to [recreation@shellrockiowa.org](mailto:recreation@shellrockiowa.org). Specific program questions should be directed towards the instructor of the class, which you will be informed of at the time of registration.